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Features

1. 100% boiling
2. Power operated dispensing,
   Pneumatic dispensing,
   Touch dispensing
3. Unique overheat safety function
4. 360 degree rotary base
5. Reboil function

HIGH ALTITUDES CAUTION (5,000ft and higher)
This appliance may not shut-off properly or from boiled to keep warm position when used at high altitudes;
Use EXTREME cautions if unit does not shut off after 10 seconds of boiling.

Before using this unit, please read these instructions completely. This product is intended for household use only.
Safety precautions Be sure to obey them

Warning symbols on this Operating Instructions

- General prohibition
- Dismantling, decomposing prohibition
- Wet hand prohibition
- Drench prohibition
- Touch prohibition
- Forced prohibition

Warning

- Use a single outlet that matches the rated power. Unplug the power cord from the outlet when the unit is not being used.
  The outlet may get hot and it can cause a fire if this unit and another appliance are plugged into an outlet at the same time.

- Be sure that the unit plug is properly inserted into the outlet. Be very careful not to damage the power cord and plug.
  If the plug is inserted improperly, and a damaged cord or damaged plugs are used you may receive an electric shock or they may cause a short circuit or a fire.

- Never disassemble, repair or modify the unit by yourself.
  It may cause a fire. The unit may operate abnormally and you may get injured. For repairs (other than replacing consumable parts), please contact our Service Center.

- Never disassemble, repair or modify the unit by yourself.
  If may cause a fire. The unit may operate abnormally and you may get injured.

- When pouring water into the unit, water level should not be over the Full Pot Mark.
  The hot water may splash out and you may get burned.

- Do not cover the steam vent with cloth etc.
  The hot water may splash out and you may get burned.
Safety precautions Be sure to obey them

**Warning**

- Do not lift, tilt or shake the unit. Do not move the unit by the lid.
  Even when the dispensing button is locked, if the main unit is tilted, hot water may flow out from the dispensing spout or from the steam vent. You may get burned.

- Do not force the lid to close. Hot water can spill causing burns. Close the lid securely.
  If the unit tips over with the lid unsecured, hot water will gush out and you may be seriously burned.

- Do not tilt or knock over the main unit.
  Even when the dispensing button is locked, if the main unit is knocked over, hot water may flow from the dispensing spout or from the steam vent. You may get burned.

- Do not try to empty leftover hot water while the lid is attached.
  If the lid comes off, hot water may splash on you and you may be seriously burned.

- Do not allow the children to use the unit and do not leave the unit within the reach of infants.
  They may get burned, an electric shock or get injured.

- Do not touch the steam vent with your hands.
  You may be burned. Pay special attention so that infants cannot reach the steam vent.

- Do not boil anything other than water. Do not put ice into the inner pot and try to keep the water cool.
  If tea bags, tea leaves, milk or alcohol are put into the inner pot, they may cause it to spout hot liquid or steam and you may be seriously burned. These items may also cause the water tube to become clogged. The inner pot may burn or corrode.

- Do not allow infants access to the unit plug.
  You must pay special attention to preventing infants from putting the unit plug into their mouths. This may result in electric shock or injury.

- Do not connect or disconnect the power plug or the unit plug with wet hands.
  You may receive an electric shock.
Safety precautions
Be sure to obey them

⚠️ Attention

- **Do not use the Power Operated Dispensing and Touch Dispensing after water is boiling.**
  
  Hot water may splash on you and you may be seriously burned. The unit may not dispense due to the racing electric pump caused by boiling bubbles.

- **Do not open the lid or dispense hot water while it is boiling.**
  
  You may be burned by the splashing hot water or steam.

- **Don't use the unit on an unstable surface or on a plush carpet.**
  
  The unit may tip over and you may be seriously burned.

- **Wait until the unit gets cool before performing any maintenance.**
  
  When discarding hot water, be careful not to get burned.

- **Do not rotate the main unit while dispensing hot water.**
  
  You may be burned by splashing hot water.

- **Please DO NOT not touch the Lid Opening Button.**
  
  If you do, the lid may open, and you may be seriously burned.

- **Add water into the inner pot when the water level is at or below the Low Water Level Mark.**
  
  The inner pot may become empty and this may result in empty heating (an empty inner pot being heated). The color of the inner pot may become yellow. The main unit may be damaged by the long time empty heating which may cause a fire.

- **Do not use the unit near a wall or close to furniture and other electric appliances.**
  
  The wall, the furniture, or the electric appliances may be damaged due to steam or heat. They may become discolored or deformed.

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**Specifications**

<table>
<thead>
<tr>
<th>Rated voltage</th>
<th>120V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rated power</td>
<td>750W</td>
</tr>
<tr>
<td>Rated frequency</td>
<td>60Hz</td>
</tr>
<tr>
<td>Rated volume</td>
<td>As per the instructions labeled at the flank of the unit.</td>
</tr>
</tbody>
</table>

When using in special regions (such as highland, extreme cold region etc.), the performance of the unit is not assured. Try not to use in special regions.
Part names and handling instructions

- Manual pressure
- Top lid catch
- Dispense
- Boil
- Temp Declining
- Shabbat ON/OFF
- Discharge mouth
- Load and Unload tache
- Safety lock
- Handle
- Lock/Unlock
- Reboil
- Refill

Rubber seal for inner pot

How to open the lid:
Press the depression in the Lid Opening Lever and lift the lid. (You can open the lid directly if there is a depression in the Lid Opening Lever.)

How to detach the lid:
Push on the Detachable Knob, hold the Lid Opening Lever, and pull the lid out and up in a slanting direction.

How to attach the lid:
Insert the metal adaptor into the groove of the Detachable Knob.
When the water is boiled, it will automatically switch to 85 deg lamp. The boiling lamp will turn off.

Keep warm
Please set the temperature you need to keep warm

Three choice to keep warm
65 °C To make milk for baby
85 °C For tea and coffee
95 °C For instant noodle

Lock, Unlock
(1) To dispense water unlock by pressing the “UNLOCK” button.
(2) Press “UNLOCK” button again after dispensing to lock or leave it to automatic lock after few seconds.
1. Open the lid and add water into the inner pot.

- When adding from another container, do not drench the main unit.
- When adding to the full pot mark. The water will overflow from the spout if the water level is beyond the full pot mark.
- Close the lid after adding water.
- Precautions: Add water in time when the outlet position of the pump is lower than the low water mark, or empty heating may happen.

When adding water, the main plug of the power cord is to be connected with the main unit. Power plug is to be connected with the power outlet. When the unit is connected with power, the power indicator is on. When heating indicator is on (red), it begins to heat the water to boil. When heating begins, the heating indicator is on. When water boils, it switches to keep warm status automatically. The heating indicator lamp goes out and the keep warm indicator is on.

- To reboil the water being kept warm, press the Reboil button and the heating indicating lamp will be on.

Reboil time: 2-3 minutes (room temp.: 20°C)

2. Boiling water → Keep warm

- When the temperature of water being kept warm declines to below the set temperature, it will switch to heating status from keep warm status and heat the water to the set temperature.

Main plug of the power cord is to be connected with the main unit. Power plug is to be connected with the power outlet. When the unit is connected with power, the power indicator is on. When heating indicator is on (red), it begins to heat the water to boil. When heating begins, the heating indicator is on. When water boils, it switches to keep warm status automatically. The heating indicator lamp goes out and the keep warm indicator is on.

Precautions: Pay attention to the steam from the steam vent when in heating status or keep warm status.
How to operate

3. How to use the electronic unlock button

1. Press the unlock button to cancel the lock status.
2. Press the dispensing button to dispense water.
   After water is dispensed, about 10 seconds later the Unlock Indicator Lamp will go off dispensing button is locked again.

Precautions: After boiling, bubbles may form for a time and make it difficult to dispense the hot water. When this happens, opening and closing the lid will remedy this.
(Always be careful of the steam when opening the lid.)

4. After use

1. Pull out the power plug from the outlet.
2. Pull out the power plug from the main unit.
3. Detach the lid.
4. Drain the water from the drain mark until you can see the drain mark.
No water should be left in the inner pot.

5. Easy ways of dispensing

Pneumatic dispensing

1. Dispense
2. Stop

Power operated dispensing

Touch dispensing

As to preventing an empty inner pot from being heated (empty heating)

If an empty inner pot is heated, the overheat safety function (which prevents an empty inner pot from being heated) will be activated, and the power will be shut off automatically to prevent the problems that can occur due to overheating. The power will be on automatically when the temperature declines. When the inner pot is heated with no water in it or with the water level below the low water level mark, a bad smell may be caused or the inner pot may become discolored. Please observe the following:

- Do not connect the power without pouring water into the inner pot.
- Do not boil water when the level is below the Low Water Level Mark.
- After water is added, do not leave the lid open.

⚠️ Precautions

Please often check the water level in the inner pot. Under normal status, if an inner pot is being heated with no water in it very often or for a long time, the inner pot will become discolored, a smell may be caused due to the rising temperature of the main unit, the temperature fuse may be broken, and even worse, a fire may be caused.
Daily maintenance

**Main unit and lid**

Wipe any water off the main unit and the lid by using a dry dish cloth.
- Do not wash the main unit and the lid with water. (If water enters the main unit from the bottom or from the dispensing spout, it also gets into the electrical components in the main unit and it may cause a malfunction.)
- Do not use detergent.
- Do not use benzene or thinner to clean the pot. (They may damage the surface.)

**Inner pot**

Wipe any water off the inside of the inner pot by using a damp sponge.
- Do not use polishing powder, a scrub brush or a nylon brush to clean the inner pot.

**Filter**

Clean the filter by using a brush.
- After washing the filter, be sure to reattach it to the inner pot.

**When the inner pot shows signs of being covered with scale.**

While you are using this unit, minerals dissolved in the water (like calcium) can get stuck on the inner pot or on the filter. This is called scale, and it is not harmful.
- Milky-white gritty surface
- White or glittering floating material
- Discoloration in the finish like dark brown, gray, or green areas.

These are not discoloration or corrosion of the inner pot itself, nor are they flakes from the fluororesin coating.

To maintain the pot’s performance, clean the inner pot once every two or three months by using citric acid.

**How to clean the pot with citric acid.**

1. Make sure that the filter is attached to the container.
2. Put citric acid in the container.
   - Use 20g for 1 liter of water at one time.
3. Add water to the full pot mark and mix the citric acid and water well.
4. Connect the plug immediately after stirring them up, and heat the water to boiling, then switch to the auto keep warm status. If the stain can not be removed completely, press the Reboil button and repeat heating.
5. Remove the power cord and the lid, and drain the hot water until you can see the drain mark.
6. Boil a fresh pot of water as usual to remove any residual smell of citric acid. Then discard the water.

The citric acid used for cleaning is available at the nearest White Horse dealer.
- Follow the directions for cleaning printed on the citric acid container.
- Since the citric acid used for cleaning is a food additive, it is harmless to humans.

**Helpful tips**

- Do not wash in a dishwasher and never put it in a heated dish dryer. (The unit may become deformed.)
- To store the unit, dry it thoroughly and put it into a plastic bag. Seal the bag to keep insects from getting in.
- To remove any discoloration from the area above the full pot mark, rub the inside lightly with a wet sponge. If the discoloration can not be removed by rubbing, clean the pot several times by using citric acid.

**Rubber seal**

- If the seal has lost its flexibility or if steam is leaking from a space between the lid and the pot due to cracks in the seal, replace it.

- Remove the screws. Then, detach the lid and replace the rubber seal.

- Lid cover

- Rubber seal
## Troubles fixing

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>White or glittering material floating in the hot water.</td>
<td>The material can be scale that has peeled off.</td>
<td>Clean the inner pot with citric acid.</td>
</tr>
<tr>
<td></td>
<td>Water containing lots of minerals (natural mineral water or water treated to make it softer) is liable to cause scale to build up the inner pot which can flake off later and become floating material.</td>
<td>Clean the inner pot with citric acid.</td>
</tr>
<tr>
<td></td>
<td>Depending on the amount of the chlorine in your tap water, the water may have an odor.</td>
<td>Press the Chlorine Removing Reboil button.</td>
</tr>
<tr>
<td>Hot water smells bad.</td>
<td>When you use the unit for the first time, you can smell the plastic material. However, after using the unit for a few times, the smell will disappear. If the unit is used while sitting on a rug or on a linoleum floor, the hot water may pick up a smell from the floor materials.</td>
<td></td>
</tr>
<tr>
<td>Hot water does not flow out smoothly.</td>
<td>Is the filter clogged with scale?</td>
<td>Wash the filter with a brush.</td>
</tr>
<tr>
<td></td>
<td>After boiling, bubbles may form for a time and make it difficult to dispense the hot water.</td>
<td>Open the lid. Then use the power operated dispensing function to dispense. (Be careful of the steam when opening the lid.)</td>
</tr>
<tr>
<td>The water does not flow out.</td>
<td>Has the automatic lock been engaged?</td>
<td>Press the Unlock button.</td>
</tr>
<tr>
<td>Hot water flows out by itself.</td>
<td>Has water been added beyond the full pot mark?</td>
<td>Lower the water level.</td>
</tr>
<tr>
<td>The water is not boiled.</td>
<td>Has the plug been disconnected?</td>
<td>Connect the plug.</td>
</tr>
<tr>
<td>The outside of the main unit is hot.</td>
<td>Since the unit keeps water warm at a high temperature, if the room temperature is very high, the outside of the main unit may reach about 65°C. This is normal.</td>
<td></td>
</tr>
</tbody>
</table>
This unit is warranted against defective materials or workmanship for one year from the date of purchase (warranty is only valid with a dated proof of purchase). The warranty is valid for any manufacturing defects only. This warranty covers operational defects incurred in normal use and does not apply in the case of damage, abuse, mishandling, accident, or failure to follow operation instructions. During the one year warranty period, a product with a defect will be either repaired or replaced with a reconditioned comparable model (at our option). Any return of defective merchandise to the manufacturer must be processed accordingly by contacting customer service first to obtain the Return Authorization Number and freight prepaid with proof of purchase. We will not accept any returns of merchandise without an applicable RMA#. www.naritausa.com